

Your child needs care and your doctor's office is closed, WHERE SHOULD YOU GO?

This chart will help you know whether a visit to Urgent Care or the Emergency Room is best.

URGENT CARE

Allergies
Asthma attack (minor)
Broken bone (not bent)
Bronchiolitis (without difficulty breathing)
Burn (minor)
Cold
Cough
Cut (minor)
Dehydration
Diarrhea
Dizziness
Earache and ear infection
Fever (children over 2 months old)
Headache
Head injury (no loss of consciousness, minor impact)
Insect or minor dog bite
Nausea
Pink eye
Rash
Sore throat
Sprain or strain
Stitches (from minor cut)
Stomach pain (mild)
Urinary tract (bladder/kidney) infection

Urgent Care Hours
10 a.m. - 8 p.m.

Walk-ins available until 7 p.m.

To minimize waiting, patients are encouraged to make an appointment using Save My Spot. childrensmercy.org/savemyspot



EMERGENCY ROOM

Asthma attack (severe)
Bleeding that won't stop
Broken bone (looks bent, curved or deformed)
Bronchiolitis (with difficulty breathing)
Burn (severe)
Cast problems (too tight, soiled or wet)
Cut (severe)
Fainting
Fever (infants less than 2 months old)
Head injury (loss of consciousness or extreme impact)
Migraine
Pneumonia (diagnosed, with worsening symptoms)
Poisoning
Seizure
Stomach pain (severe)
Swallowed object
Trouble breathing

When to call 911

If you think your child's life is in danger, call 911. Potentially life-threatening situations may include:

- Choking or extreme difficulty breathing (anaphylaxis concerns)
- Loss of consciousness, severe confusion, or unable to awaken
- Seizures
- Bleeding that does not stop
- Burns to the head or neck
- A child who is threatening to harm themselves or others

Children's Mercy Urgent Care does not provide:

- Routine physicals
- Sports or work clearance exams
- Reproductive health care
- Foster care placement exams
- Care for those beyond their 18th birthday

Please contact your child's physician prior to seeking care at an urgent care center.



H Emergency Room

- 1** Children's Mercy Adele Hall Campus
2401 Gillham Road
Kansas City, MO 64108
- 2** Children's Mercy Hospital Kansas
5808 W. 110th Street
Overland Park, KS 66211

+ Urgent Care

- 3** Children's Mercy Northland
501 N.W. Barry Road
Kansas City, MO 64155
(816) 413-2526
- 4** Children's Mercy East
20300 East Valley View Parkway
Independence, MO 64057
(816) 478-5244
- 5** Children's Mercy Blue Valley
6750 West 135th Street
Overland Park, KS 66223
(913) 717-4702

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